


ESTABLISHED IN 1980

Community Services for and of the Deaf is a private nonprofit program of Greenleaf Family Center. Our goal is to provide services and education in the community to enhance the quality of life for individuals who are Deaf or Hard-of-Hearing. The Mission of Greenleaf Family Center is to strengthen families in our community through counseling, education and support.

CSD provides community presentation on the following:

- Accessibility Consultation
- Sign Language Class
- Hearing Loss
- Deaf Awareness
- Amplified and other specialized equipment



OFFICE HOURS

Interpreting Available 24 Hours By Appointment Only

Monday8:30am to 4:30pm
Tuesday8:30am to 4:30pm
Wednesday8:30am to 4:30pm
Thursday8:30am to 4:30pm
Friday8:30am to 12:00pm



*Greenleaf Family Center
Community Services for & of the Deaf
580 Grant Street
Akron, OH 44311*

HOW DO I GET AN INTERPRETER



Serving The Community For Over 25 Years



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*Community Services For and of the Deaf
A Program of Greenleaf Family Center*

580 Grant Street • Akron, OH 44311
330.376.9494 ext. 248 V • 330.996.9108 Fax
330.376.9351 TTY • 234.525.6176 VP
CSD@greenleafctr.org
Wayne / Holmes County
330.262.4235 ext 248



FOR MORE INFORMATION
LOG ON TO:

www.greenleafctr.org



HOW DO I GET AN INTERPRETER

To schedule an Interpreter simply call
330-376-9494 ext. 248.

When scheduling an Interpreter, you will be asked to give the following information:

- Date and time of appointment
- Approximate length of appointment
- Specific location information
- Pertinent information about the situation which will assist the Interpreter in preparing for the appointment
- Billing address and phone information
- Contact person
- Case Number

Where might I need an Interpreter?

In a number of situations such as:

- **Employment** – Interviews, training, courses, meetings
- **Medical** – Doctors, opticians, dental and hospital appointments
- **Legal** – Courts, lawyers, police
- **Religious** – Weddings, funerals
- **Meetings** – Public meetings, disability forums, committees

How much advance notice do I need to request an Interpreter?

As soon as you become aware of the need for an Interpreter, please contact us. Waiting until the last minute makes it difficult to coordinate interpreting services; therefore you may be charged an additional fee.

Why do some assignments require a team of Interpreters?

Teaming greatly reduces mental and physical fatigue by allowing a shift of tasks. Interpreters rotate at regular intervals, usually 20 to 30 minutes, while providing continuity in the message transmission.

What if the deaf or hard-of-hearing person tells me he/she has a preference of one or more Interpreters?

Please ask them for the name of the Interpreter(s). If possible, we will honor their request. If it is not possible, we will determine whether other available Interpreters are acceptable.

What if the deaf or hard-of-hearing person does not know sign language?

C-Print Services are available and can be scheduled just as you schedule an Interpreter. C-Print uses a personal laptop computer that enables the person to receive information using text. Similar to Closed Caption.

What is the role of the Interpreter?

A Sign Language Interpreter acts as an intermediary in a communication-related situation so that the participants, both deaf and hearing, can understand each other.



GUIDELINES WHEN USING AN INTERPRETER

If you are meeting a deaf person with an interpreter:

Do:

Look at the deaf person and speak directly to them.

Ask the deaf person and the Interpreter about their communication needs, for example seating and lighting.

Don't:

Feel uncomfortable because the deaf person's eye contact will be with the Interpreter and not you.

Ask for the Interpreter's advice or opinion on any matter. They are a neutral party, NOT an advocate.



Supported in part by United Way of:

- Summit County
- Wayne & Holmes Counties
- Orrville



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